

# ServerCall Paging System

Server Paging System – with CrystalCall® Pagers v909



## 1. TRANSMITTER BRACKET INSTALLATION

### • To page a pager with a single vibe

Press the corresponding number until the unit beeps once and the green light comes on. Pager will vibrate once and the red LED light on top will turn flash when it receives the page.

### • To page a pager with a dual vibe

Press the x2 button once and then press the corresponding server/pager number within 5 seconds. Pager will vibrate twice and the red LED light on top will flash when it receives the page.

### • To page a pager with a triple vibe

Press the x3 button once and then press the corresponding server/pager number within 5 seconds. Pager will vibrate 3 times and the red LED light on top will flash when it receives the page.

### • Re-page feature

You may select to have this system page the server one time only or repage them 3 times if the food has not been picked up. (See programming instructions.) The system can also notify the manager on an optional digital pager with the tardy server's pager number.

### • To cancel a page

Press the corresponding number on the transmitter (or cancel panel) until it beeps once and the light goes off. If you

do not cancel the page, and the repage feature is turned on, the pager will repage the server 3 more times automatically every 60 seconds (this feature is adjustable). The transmitter will change from green (food up for 1 min.) to yellow (food up for 2 min.s) to red (food up for 3 min.s) and flashing red (food dying in the window!). At that point the system can page the manager's pager with the server number notifying him that there is food up in need of attention.

### • To page all server pagers

Press and hold the All Page button until it stops flashing (5 seconds) and you hear a single short tone. All pagers will vibrate 4 times.

### • To page all manager pagers

Press and hold the MGR All button until it stops flashing (5 seconds) and you hear a single short tone. This function only works if you have purchased the optional manager display pager.

## 2. ADDITIONAL AND/OR CANCEL PANEL

The ServerCall has the option of an additional/cancel panel. The second panel is plugged into the first and placed in another location. This second panel allows you to send a page or cancel a page from either unit. This can be espe-

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cially useful when using an expeditor system or when you need to send pages from different parts of the kitchen. The second panel receives power from the main unit and does not require an external power source.

The main unit houses the transmitter and power supply. Simply mount both units in their desired location. Distance can be anywhere from 1 foot to 150 feet apart. (The standard patch cord is 6 feet long. Additional length is available for an extra charge.) Plug in the power supply to the main unit, plug the patch cord from the side of the main terminal to the side of the additional terminal and you're ready to go.

## 3. SYSTEM PROGRAMMING

To enter programming mode, press the "SET UP" button and enter the

password "**1379**" followed by "**Enter**".

If the password is accepted, the display will show "**Menu Options**". Use the "**2X**" or "**3X**" key to scroll through the different menu options or press "**CANCEL**" to exit the system programming menu. (NOTE: For "**0**" use the "**10**" key).

### 1. Set the Current Time

- Press the "**ENTER**" key to go to "**Set Current Time**" configuration menu.
- At the "**Set Current Time**" menu, set the hour (1 through 12) then press the "**ENTER**" key.
- Set the min.s and press the "**ENTER**" key.
- Use the "**2X**" or "**3X**" key to select AM or PM.
- After the correct time is set, press the "**ENTER**" key to return to the main menu or press the "**CANCEL**" key 2 times to exit the system programming menu.



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### 2. Range Test

*Factory Default : OFF*

With this feature you can determine what distance your transmitter will cover. You only need to test range if you have a very large restaurant or are having problems with your system. This system should cover most locations.

- Remove a couple of pagers from the charging rack.
  - At the Set Range Test menu, press "**ENTER**" key to go to "**Range Test**" configuration menu.
  - Press "**2X**" or "**3X**" key to turn range test "**ON**".
  - Press "**ENTER**" to start the range test. As soon as range test is activated you'll notice the pagers flash or vibrates once every 10 seconds. Walk around your property. When you reach the point where the pagers do not flash consistently, this is your maximum range.
  - Press the "**CANCEL**" key to stop the range test. Press the "**CANCEL**" key again to exit the system programming menu.
- NOTE: The transmitter has an auto shut off feature that will stop the range test after 15 min.*

### 3. Set Pager Alert

*Factory Default: Vibe Only*

For use with rechargeable pagers only! With this feature you have the option of changing the way your pagers alert the server/employee. Be sure that all pagers are returned before performing this procedure.

To change the alert mode of your pagers follow these instructions:

- Remove all the pagers from the charging unit or simply unplug the power supply that is connected to the charging bases (pagers will go through their demo page).

- At the "**Set Pager Alert**" menu, press the "**ENTER**" key to go to "**Set Pager Alert**" configuration menu.
- Press the "**2X**" or "**3X**" key to scroll through the different alert options.
- After making a selection, press the "**ENTER**" key 4 times. After sending the code, the pagers will now respond with your new selection.
- Press the "**CANCEL**" key to exit the system programming menu
- Return all the pagers to the charging base or plug the power supply back in. The pagers are ready to receive the page with the new alert.

### 4. Setting the "Out of Range"

*Factory Default: OFF*

*For rechargeable pagers only.*

TURNING THE OUT OF RANGE ON (or OFF)

- Remove all the pagers from the charging unit or unplug the power supply that is connected to the first charging rack.
- Press the "**ENTER**" key to go to "**Out of Range**" configuration menu.
- At the "**Out of Range**" menu, press the "**2X**" or "**3X**" key to turn the out of range ON (or OFF).
- Press the "**ENTER**" key 4 times. After sending the signal, all the pagers will light up once to tell you that they received the new code.
- Press "**CANCEL**" key to exit the system programming menu.
- Return all the pagers to the charging base or plug the power supply back in. The pagers are ready to receive the page with the out of range ON (or OFF).

### 5. Transition Page

*Factory Default: 30 sec*

*The transition page is the time between*

*"re-pages" should your staff be tardy in picking up their food.*

You may set your system to page in the following ways:

1. Page once and then reset. (Transition OFF)
2. Page three times and then reset
3. Page three times and page the manager with the server number (this option requires someone to clear the page by pressing the button again).

TO TURN TRANSITION PAGING ON (OR OFF)

- Press the "**ENTER**" key to go to "**Transition Page**" configuration menu.
- At the "Transition Page" menu, press the "**2X**" or "**3X**" key to turn the transition page ON (or OFF).  
*(NOTE: If this option is OFF, the pager will be paged only once).*
- Select the transition time then press "**ENTER**" key.
- Press "**CANCEL**" key to exit the system-programming menu.

TO SET TRANSITION TIME:

From the set up menu:

- Press the "**2X**" Key until you see "**Transition Page**". The display should show "**ON**"
- Press "**Enter**". You should see "**Transition Timer >15 secs**"
- Press "**2X**" or "**3X**" to scroll through the different times. (15, 30, 45, 60, 120)
- When the desired transition time is displayed in the window press "**Enter**"
- Scroll for more options or "**Cancel**" to exit.

**For question or assistance please contact us.**

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